

Resource Spotlight

USC Leonard Davis
Family Caregiver Support Center

November 2019

The USC Family Caregiver Support Center is committed to creating meaningful relationships and providing quality services to the caregivers we support, regardless of what language they speak. Our Family Care Navigators (FCNs) rely on the AT&T Language Line to help facilitate conversations with caregivers whom they cannot communicate with directly.

The AT&T Language Line uses real-time professionals interpreting in over 100 languages, to

connect caregivers with FCNs through conference calls. The lines are answered promptly, 24 hours a day, 7 days a week. Our FCNs are able to provide resources, conduct home visits, and build rapport with caregivers by eliminating language barriers. Voicemails can also be left for caregivers in their preferred language using the AT&T Language Line. With this efficient technology, we are able to effectively reach more caregivers and provide optimal support to populations across Los Angeles County.

CALENDAR OF EVENTS:

- **Nov 5th, 6:00-7:30 PM: Rancho Palos Verdes Support Group**
Location: Mary & Joseph Retreat Center
5300 Crest Rd., Rancho Palos Verdes, CA 90275
- **Nov 6th & 20th, 1:00-2:30 PM: Pasadena Support Group**
Location: Pasadena Senior Center
85 E. Holly St., Pasadena, CA 91103
- **Nov 7th, 1:00-2:30 PM: Santa Fe Springs Support Group (Presented in Spanish)**
Location: Gus Velasco Neighborhood Center
9255 S. Pioneer Blvd., Santa Fe Springs, CA 90670
- **Nov 9th, 9:00 AM-2:00 PM: 19th Annual CALM Conference**
Location: USC Family Caregiver Support Center
3715 McClintock Ave., Los Angeles, CA 90089
REGISTRATION IS REQUIRED. Please call us toll-free at 1-855-872-6060 or visit our website www.fcsc.usc.edu to register.
- **Nov 12th & 26th, 11:30 AM-1:00 PM: First AME Church Support Group (*PEER-LED*)**
Location: First AME Church: Allen House
2249 South Harvard, Los Angeles, CA 90018
- **Nov 13th, 10:00-11:30 AM: Rosemead Support Group**
Location: California Mission Inn (Massie Hall)
8417 Mission Dr., Rosemead, CA 91770
- **Nov 13th, 12:00-2:00 PM: USC Support Group**
Location: LACRC@USC - Davis School of Gerontology
Please note: There will be only one session this month due to the Thanksgiving holiday.
- **Nov 14th, 4:30-6:00 PM: Claremont Support Group**
Location: Claremont Manor Care Center (OT Room)
621 W. Bonita Ave., Claremont, CA 91711
- **Nov 14th, 6:00-7:30 PM: SPANISH Telephone Support Group**
Please register by calling toll-free (855) 872-6060.
- **Nov 20th, 10:00 AM-12:00 PM: Downey Support Group**
Location: Remita Health
12620 Erickson Ave., Downey, CA 90242
- **Nov 20th, 1:30-3:00 PM: Azusa Support Group**
Location: Silverado Sierra Vista Memory Care Community
125 Sierra Madre Ave., Azusa, CA 91702
- **Nov 20, 10:00 AM-12:00 PM: Pico Rivera Support Group**
Location: Pico Rivera Senior Center
9200 Mines Ave., Pico Rivera, CA 90660
Please note: This month is out of sync with the group's regular schedule due to the Thanksgiving holiday.
- **Nov 21st, 10:00 AM-12:00 PM: "C.A.L.M. About: Optimum Aging for Caregivers" (Cerritos)**
Location: Cerritos Senior Center
12340 South St., Cerritos, CA 90703
- **Nov 21st, 10:00 AM-12:00 PM: Long Beach Support Group**
Location: Grace First Presbyterian Church (Fireside Room)
3955 Studebaker Road, Long Beach, CA 90808
Please note: This month is out of sync with the group's regular schedule due to the Thanksgiving holiday.
- **Nov 21st, 6:00-7:30 PM: Lake View Terrace Support Group (*PEER-LED*)**
Location: Lake View Terrace Library
12002 Osborne St., Lake View Terrace, CA 91342
Please note: This month is out of sync with the group's regular schedule due to the Thanksgiving holiday.
- **Nov 25th, 6:30-8:00 PM: Telephone Support Group**
Please register by calling toll-free (855) 872-6060.
Please note: This month is out of sync with the group's regular schedule due to the Thanksgiving holiday.

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**3715 McClintock Ave.
Los Angeles, CA 90089-0191**

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PROJECT REVEAL:
Identifying the Caregiver in You

19TH ANNUAL C.A.L.M. CONFERENCE
Saturday, November 9, 2019 | 9:00 AM-2:00 PM

USC Leonard Davis School of Gerontology
3715 McClintock Ave., Los Angeles, CA 90089

REGISTER ONLINE AT WWW.FCSC.USC.EDU OR TOLL FREE 1-855-872-6060 **LACRC**

LACRC
LOS ANGELES CAREGIVER RESOURCE CENTER
A program of the USC Family Caregiver Support Center

LACRC@USC has been empowering family caregivers in the Los Angeles area since 1989. It is part of a statewide system of 11 Caregiver Resource Centers throughout California.



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